

HAWKESBURY-NEPEAN VALLEY FLOOD UPDATE MONDAY 8TH APRIL 2024

As flood waters ease our teams are out assessing damage and clearing hazards so you can return home safely when advised. SES Volunteers had attended over 2400 incidents throughout the Sydney Metro Region with over 97 Flood Rescues since 5th April 2024, and are still responding to requests. We are also helping to coordinate the resupply of groceries and medicine to people still isolated. We know this is a difficult and stressful time and thank our community for your patience.

At present the BOM have indicated that weather conditions are settling.

Stay up to date with the latest official information

- All current warnings: www.ses.nsw.gov.au or Hazards Near Me App
- Find your Local Radio Station
- Check the weather situation: www.bom.gov.au/nsw/warnings



Photo credit: Peter Haynes Perspective 2024

LOOKING AFTER YOURSELF

This may have been a traumatic event, and it is normal to feel stressed and unsettled. If you require support, you can:

- **Seek support** from family and friends, you do not need to go through this alone.
- **Contact Head to Health** on **1800 595 212** - a free call for mental health advice and guidance or visit the website on <https://www.headtohealth.gov.au/>
- **Contact your insurance company** if you are insured as they may be able to help you with crisis accommodation, food and incidentals.
- **Reach out** to your local community support services.
- **Speak to** your GP (local Doctor).

WHEN RETURNING HOME

Look after your safety when returning to flood-affected areas including:

- **Avoid contact with floodwater** due to possible contamination. Never drink from taps or hoses, that may have been exposed to floodwater.
- **Wear protective** clothing including gloves, masks, long sleeved shirts, long pants, and sturdy boots when cleaning a flood affected premises.
- **Wash your hands** regularly and before eating or handling food.
- **Treat**, disinfect and cover wounds immediately. Ideally with water-proof dressings.
- **Take care around wildlife** including snakes and spiders in houses and sheds. Contact the local council or wildlife rescue to arrange for their care if needed.
- **Driving conditions** may be dangerous due to flood damage and local roads may remain closed. Check your Local Council or the Live Traffic website (<https://www.livetraffic.com/>) for more information.
- If you see **fallen power lines**, move away slowly and calmly and contact the energy authorities.
- **Watch out for electrical hazards.** If you have to step in water to get to the fuse box or circuit breaker, call an electrician first for advice. All electrical equipment should also be dried and checked by an electrician.
- **Be aware** of falling trees and branches.
- **Mosquitos'** Be mindful of the various diseases and viruses that mosquitos can spread. Use plenty of repellent and clothing to protect yourselves.
- For **further flood clean-up information** visit <https://www.nsw.gov.au/emergency/floods/recover/clean-up-advice>

IMPORTANT INFORMATION FOR RESIDENTS FROM THE NSW SES

WHAT WE ARE DOING

A low-pressure system has brought significant rainfalls and isolated thunderstorms across the Sydney Metropolitan area, with damaging winds and intense localised rainfalls associated with dangerous riverine and flash flooding.

Local SES volunteers are continuing to respond to requests for assistance and resupplying isolated communities. We have attended over 650 flood related requests during this event, issued approximately 150 Flood warnings across the Hawkesbury Nepean catchment and our volunteers have undertaken numerous door knocks and welfare checks.

Rain has eased across the Hawkesbury Nepean Valley since Saturday morning. No significant rainfall is forecast for the next few days. River levels are generally easing.

For emergency help in floods, storms and tsunamis, call the NSW State Emergency Service on 132 500. In life threatening situations, call Triple Zero (000) immediately.

LOCAL COUNCIL CONTACTS

Penrith: Website: https://www.penrithcity.nsw.gov.au/ Phone number: 02 4732 7777	Blacktown: Website: https://www.blacktown.nsw.gov.au/Home Phone number: 02 5300 6000
Hawkesbury: Website: https://www.hawkesbury.nsw.gov.au/ Phone number: 02 4560 4444	Hornsby: Website: https://www.hornsby.nsw.gov.au/ Phone number: 02 9847 6666
The Hills: Website: https://www.thehills.nsw.gov.au/Home Phone number: 02 9843 0555	Central Coast: Website: https://www.centralcoast.nsw.gov.au/ Phone number: 02 4306 7900

Agricultural and Animal Services

Livestock and animal immediate and emergency welfare enquiries please contact the hotline.
Hotline: 1800-814 647 (9am to 5pm)

NSW SES Hawkesbury-Nepean Valley Page

To check your flood risk and prepare for floods please visit <https://www.ses.nsw.gov.au/flood-awareness-nsw/sydney-rivers/hawkesbury-nepean-valley/> or scan this QR code.



Get Ready Animals

Planning how to take care of your animals before an emergency helps to keep everyone safe.

For more information visit <https://www.ses.nsw.gov.au/get-ready-animals/get-ready-animals-splash-page/get-ready-animals/> or scan this QR code.

